

#91 Reg for
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06-04-02

May 3, 2002

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San Jose, CA 95141

2002 MAY -3 PM 3:42

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Deposit Account Refund

FAX: 703-308-6778

Re: IBM Deposit Account (090460) Duplicate Entries on Statement 3/29/02

Dear Sir/Madam:

Please look into the following two errors that I found on the March Statement of our Deposit Account:

There was a charge on 3/11/02 for serial 0400507 (ST999034) code 103, for \$18. This was also charged to us on our February Statement (see entry dated 2/27/02 for serial number 09400507 (ST999034) code 103 for \$18). Please credit us for the additional charge.

There is also a duplicate charge on this March Statement for the entry dated 3/13/02 for patent 5913061 code 581 for \$40 and then again on 3/13/02 several lines below. Please see the circled items on the attached statement. Please credit us for the additional charge.

Please let me know if you need any more information. Thanks for your help.

Sincerely,

Nicky Lambert
Intellectual Property Law, Associate Legal Analyst
T (408) 463-5670
F (408) 463-5827
email: nicky1@us.ibm.com


UNITED STATES DEPARTMENT OF COMMERCE
Patent and Trademark Office

 Address: COMMISSIONER OF PATENTS AND TRADEMARKS
 Washington, D.C. 20231

MONTHLY STATEMENT
OF DEPOSIT ACCOUNT

 To replenish your Deposit Account, detach and
 return top portion with your check. Make check
 payable to Commissioner of Patents and Trademarks.

ACCOUNT NO.	090460
Date	3-29-02
Page	1

TRM-INTERNATIONAL BUSINESS MACHINES CORP. ETNA

DAVID J. KAPPOS

100 HATLEY AVENUE - M/S 1417/1418

SAN JOSE CA 95141-1003

PLEASE SEND REMITTANCES TO:
 Patent and Trademark Office
 P.O. Box 70541
 Chicago, Ill. 60673

DATE POSTED			CONTROL NO.	DESCRIPTION (Serial, Patent, TM, Order)	DOCKET NO.	FEE CODE	CHARGES/ CREDITS	BALANCE
MO.	DAY	YR.						
3	4	02	116	09356059	P70-43105/ST	179	740.00	60677.81
3	4	02	116	09356059	ST9-99-023	116	200.00	60261.81
3	4	02	116	09356059	ST9-99-023	116	320.00	59941.81
3	5	02	276	08314644	ST99402A	142	1280.00	58661.81
3	5	02	277	08314644	ST99402A	561	3.00	58658.81
3	6	02	4	09361721	P70-43237	142	110.00	58548.81
3	6	02	4	09361721	ST9-99-023	116	200.00	58348.81
3	6	02	4	09361721	ST9-99-023	116	320.00	58028.81
3	11	02	92	10090068	24852	103	234.00	55816.81
3	11	02	139	09311075	ST9-99-023	102	252.00	55564.81
3	11	02	140	09311075	ST9-99-023	103	270.00	55294.81
3	12	02	109	10090275	SVL920010088	101	740.00	54554.81
3	13	02	109	10091919	SVL920010092	103	414.00	53400.81
3	13	02	200	08878193	ST9-97-505	142	1280.00	51784.81
3	13	02	263	5913061		581	40.00	51744.81
3	13	02	264	09283663	SVL920020004	581	40.00	51704.81
3	13	02	265	09527111	SVL92002003432	581	40.00	51664.81
3	13	02	266	6094688		581	40.00	51624.81
3	13	02	268	6233585		581	40.00	51584.81
3	13	02	269	09724830	08111-017002	581	40.00	51544.81
3	13	02	270	5913061		581	40.00	51504.81
3	18	02	24	10083065	SVL920020001	581	40.00	51464.81
3	18	02	104	09342010	ST999014	142	1280.00	50184.81
3	18	02	105	09342010	ST999014	561	3.00	50181.81
3	18	02	137	10095591	STL919990159	101	740.00	49441.81
3	18	02	138	10095591	STL919990159	103	558.00	48883.81
3	18	02	161	09175841	ST9-98-076	142	1280.00	47603.81
3	18	02	162	09175841	ST9-98-076	561	3.00	47600.81
3	18	02	255	10090275	SVL920010088	581	40.00	47560.81
3	19	02	264	10091919	SVL920010092	581	40.00	47520.81

 AN AMOUNT SUFFICIENT TO
 COVER ALL SERVICES REQUESTED
 MUST ALWAYS BE ON DEPOSIT.

OPENING BALANCE

TOTAL CHARGES

TOTAL CREDITS

CLOSING BALANCE

** TOTAL PAGE.02 **